###### CHELMERS VILLAGE HALL

Questionnaire/Feedback Form

Thank you for booking our hall. We are keen to improve the hiring service our committee provides. We would be very grateful if you could please complete this form and return to us after your event at our village hall.

**Date hall used:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_ **Booked in the name of:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Have you booked this hall before?** Yes/No (Please circle one)

**If not, how do you hear about us? Please comment:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**How easy did you find booking the hall?** Very easy/easy/okay/difficult (Please circle one)

**Please comment:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**How do we compare with other halls?** Very good/good/okay or not so good

(Please circle one)

**Please comment:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**What do you think are the benefits of using our hall?** (Please tick all that apply)

Value for money \_\_\_\_\_\_\_ Parking \_\_\_\_\_\_ Hall size \_\_\_\_\_\_ Location \_\_\_\_\_\_ Facilities \_\_\_\_\_\_\_\_\_

Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**How did you find the cleanliness of the hall?** Excellent/very good/good/okay or not so good

(Please circle one)

**Please comment**: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Did you have all the facilities you wanted / were your requirements met?** Yes/No (Please circle one)

**Please comment:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Is there anything we can improve?** Yes/No (Please circle one)

**Please comment:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**If you were looking for a village hall in the future, would you consider rehiring our hall or recommend it to friends and family?** Yes/No (Please circle one)

**If the answer is no, please comment:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Please can we use your comments on our website and in any future publicity.** Yes/No (please circle one)

If you did not have a good experience using our hall, could you please provide the details on a separate sheet so that we improve our performance.

Please return this form to cvhbookings@hotmail.co.uk or to the Booking Administrator, Chelmers Village Hall, Village Square, Chelmer Village, CM2 6RF

**Thank you for completing this form.**